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10th May 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210434.

You requested the following information, please also see our response below:

I am requesting this information under FOI.

Could you please tell the number of blue light ambulance calls received for emergency transfer of stroke patients for mechanical thrombectomy to St.George's, London between 01/07/2016 and 30/06/2019?

There are 59 Stroke patients taken to St. George's as Red responses during the period. The ambulance service does not record hospital procedures such as mechanical thrombectomy and are unable to confirm this medical procedure at St George's.

Of these calls, how many patients did actually have a blue light ambulance ready to collect them within 18 minutes of the call being made?

19 of these transports were recorded as late against the ambulance service 19-minute target of the time.

The time period that is requested is before the Ambulance Response Programme with C2 18-minute response with implemented.

For this period the R2 response time was a 19-minute target.

What was the median time for this group from the call being made to an actual ambulance crew being on-site to collect the patient to be taken to St.George's?

The median time was 11 minutes and 23 seconds.

What percentage of time was an actual blue light ambulance available to be despatched at the time of the call?

This information is not held by the Ambulance service.

How many patients missed out on thrombectomy treatment because of delay in transport?

This information is not held by the Ambulance service.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**