



Trust Headquarters
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24th May 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210421.

You requested the following information, please also see our response below:

I was hoping could you give me some information please?

What is the total number of staff for unscheduled/Emergency department?

2042 staff – this figure is for our front-line ambulance crews and includes CCPs and HART team operatives and excluding OLTs and other management.

What is the number of sickness absences your service has had in the last year with mental health conditions?

1029 for the whole Trust 1.4.20 to 31.3.21

What is the number of mental health related sickness absences within the last 10 years?

4703 for the whole Trust 1.4.11 to 31.3.21

What is the male/female ratio for the mental health sickness absences?

38% male

62% female

Number of serious incidents, i.e traumatic deaths, child deaths etc in the last year?

We reported 75 Serious Incidents in the last year, following initial investigation 10 have been de-escalated as findings meant they no longer reached the SI criteria.

Do you keep any records of serious incidents and any resulting sickness from mental health conditions?

This is not information held in the SI Team records.

What are your current de briefing protocols following a serious incident?

Staff are supported through their local management team who can provide who have access to the Wellbeing Hub and also to the Trust's Trauma Risk Management (TRiM) process. The incident investigating manager will seek to assure that a staff member have a support mechanism in place and be involved in the investigations.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**