5th May 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210416.

You requested the following information, please also see our response below:

Under the provision of the Freedom of Information Act 2000 please can you answer the following questions relating to the rota/rostering system(s) you currently use:

1. **Name of software you currently use for medics rostering?**

   Global Rostering System (GRS) from Totalmobile

2. **Name of software you currently use for nurse rostering?**

   Global Rostering System (GRS) from Totalmobile

3. **Name of software you currently use for AHP rostering?**

   Global Rostering System (GRS) from Totalmobile

4. **Name of software you currently use as a Vendor Management System?**

   N/A

5. **The date the contract for the software you currently use for medics rostering was signed?**

   1st February 2021

6. **The date the contract for the software you currently use for nurse rostering was signed?**

   1st February 2021

7. **The date the contract for the software you currently use for AHP rostering was signed?**

   1st February 2021

8. **The date the contract for the software you currently use as a Vendor Management System ?**

   1st February 2021

9. **The date the contract for the software you currently use for medics rostering expires?**

   Annually

10. **The date the contract for the software you currently use for nurse rostering expires?**

    Annually

11. **The date the contract for the software you currently use for AHP rostering expires?**

    Annually

12. **The date the contract for the software you currently use as a Vendor Management System?**

    Annually

13. **The value of the contract for the software you currently use for medics rostering?**

    Withholding information section 43(2) commercial sensitive.

14. **The value of the contract for the software you currently use for nurse rostering?**

    Withholding information section 43(2) commercial sensitive.

15. **The value of the contract for the software you currently use for AHP rostering?**

    Withholding information section 43(2) commercial sensitive.

16. **The value of the contract for the software you currently use as a Vendor Management System ?**

Withholding information section 43(2) commercial sensitive.

17. **The number of medics actively e-rostered at your Trust?**

Staff are not segregated into categories as per the request, there are 4395 staff (head count) that work in Operations

18. **The number of nurses actively e-rostered at your Trust?**

17

19. **The number of AHPs actively e-rostered at your Trust?**

17

20. **Name of the framework the medics e-rostering software was procured using?**

Single Tender Waiver

21. **Name of the framework the nurse e-rostering software was procured using?**

Single Tender Waiver

22. **Name of the framework the AHP e-rostering software was procured using?**

Single Tender Waiver

23. **Who is the Senior Responsible Officer for e-rostering at your Trust?**

Jerry Hillman-Smith - Production Manager

24. **Do any of your rostering systems integrate with ESR?**

Yes

25. **What level of attainment did you achieve for e-rostering in the 2019 survey?**

Level 3

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust