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6<sup>th</sup> April 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210339.

You requested the following information, please also see our response below:

**Please provide the information to the following questions by responding to this email address.**

**1. The name of your Ambulance Service**  
South East Coast Ambulance Service

**2. The total number of physical assaults against Ambulance staff from members of the public and patients that occurred during the following financial year:**

- a. April 2020 - March 2021 – 219 Incidents**
- b. April 2019 - March 2020 – 245 Incidents**

**3. The total number of verbal assaults (including hate crime and all other verbal attacks) against Ambulance staff from members of the public and patients that occurred during the following financial year:**

- a. April 2020 - March 2021 – 192 Incidents**
- b. April 2019 - March 2020 – 219 Incidents**

**4. How many reports of hate crime against Ambulance staff from members of the public and patients occurred during the following financial year:**

- a. April 2020 - March 2021 – 43 Incidents**
- b. April 2019 - March 2020 – 52 Incidents**

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust