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15<sup>th</sup> April 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210330.

You requested the following information, please also see our response below:

**Could you please provide me with the % of annual call outs that were responding to mental health problems as well as the number of ambulance responses to jobs related to mental health problems or self-harm for the years 2015, 2016, 2017, 2018, 2019 and 2020.**

Year	Number of Mental Health Incidents	% Mental Health Incidents
2015	19590	3%
2016	19749	3%
2017	14019	2%
2018	13901	2%
2019	16063	2%
2020	20755	3%

- The condition ID, which was identified by the call taker as the reason for the call; was used to identify MH-related calls. Please treat all values with caution, as this may not always be what was identified when crew arrived at scene.
- Value provided is from 1st January 2015 up to and including 31st December 2020.
- "Please note that "self-harm" is not recorded by the Ambulance service."

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust