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**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

6<sup>th</sup> April 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210312.

You requested the following information, please also see our response below:

**I am writing to you under the Freedom of Information Act 2000 to request the following information from Video Conferencing / AV-VC / Digital Team.**

**Please may you provide me with:**

- 1. Do you have any video conferencing hardware? If so what manufacturer and model?**

Crestron – Flex with AirMedia

- 2. Is there a support contract in place for this equipment?**

Yes - currently going through procurement.

- 3. How many systems / meeting room systems do you have? Across how many sites?**

We have populated two out of 50 rooms over 119 sites.

- 4. What video conferencing platforms do you use with this video conferencing hardware?**

MS Teams

- 5. What solutions are being used for Video Consultations at present?  
When is the next review of this contract?**

The Trust is currently using GoodSAM but are also trialling other solutions.

- 6. Do you use a video conferencing platform for interoperability (i.e..  
Teams to Zoom, Zoom to Webex etc)?**

No interoperability platform in use.

- 7. Does the organisation use Microsoft Teams for video conferencing? Has  
it's usage overtaken any previous video conferencing tool in place  
before Microsoft Teams' implementation?**

Yes, previously MS Skype for Business.

- 8. Who is in charge of the Video Conferencing Estate / Equipment? What is  
their email address?**

IT Department – [ITMarketing@secamb.nhs.uk](mailto:ITMarketing@secamb.nhs.uk)

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust

