



Trust Headquarters
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11th March 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210307.

You requested the following information, please also see our response below:

I would very much appreciate some information required for a Mental Health assignment please:

Courtesy of an article in The Guardian from 2017, Data obtained under the Freedom of Information Act showed that Paramedics in England helped over 30,000 more patients (172,799) in crisis in 2016-17 compared with 140,137 in 2014-15, a rise of 23%.

I am given to understand from the Yorkshire Ambulance Service that calls for service to yourselves are 'recorded under a mental health category and also that chief complaints such as an overdose (OD) are also recorded, given they may well be attributable to mental health'.

If at all possible, are you able to provide details for these calls please (merely an annual figure for those individuals experiencing mental health problems) in relation to your respective NHS Trust area, for the years 2017/18, 2018/19, 2019/20 and 2020/21 please.

Year	Nos of Mental Health calls
2017	29521
2018	31376
2019	37008
2020	42138
2021	5749

- The condition ID, which was identified by the call taker as the reason for the call; was used to identify MH-related calls. Please treat all values with caution, as this may not always be what was identified when crew arrived at scene.

- Value provided is from 1st January 2017 up to and including 21st Feb 2021.
- Values provided will include but not limited to calls that were: cancelled by caller, duplicate calls, vehicle stood down etc...

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

