



Trust Headquarters  
Nexus House  
Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

11<sup>th</sup> March 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210305.

You requested the following information, please also see our response below:

**How many call-outs relating to mental health have the SECamb responded to over the last 3 years, broken down into calendar years 2018, 2019, 2020?**

Year	Nos of Mental health incidents with a response
2018	13887
2019	15977
2020	20085

- The condition ID, which was identified by the call taker as the reason for the call; was used to identify MH-related calls. Please treat all values with caution, as this may not always be what was identified when crew arrived at scene.
- Values provided are for incidents with a response.
- Responses- defined as incidents where at least one resource has arrived on scene
- Value provided is from 1st Jan 2018 up to and including 1st Jan 2020.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust

