



Trust Headquarters  
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[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

6<sup>th</sup> April 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210231.

You requested the following information, please also see our response below:

I would like to make a request for information under the Freedom of Information Act regarding the following:

- **Who is the current provider for the trusts network infrastructure? - When considering network infrastructure this is specifically the switching hardware and wireless access points that may be deployed throughout the trust's estate and associated cabling etc.**

Complete Networks Ltd

- **What manufacturer does the trust use for the above-mentioned network infrastructure?**

Withholding information on grounds of Cyber Security section 31 (3) providing this information could compromise security and provide targeted attack.

- **What are the approximate number of network switches deployed throughout the trust?**

161

- **What are the approximate number of wireless access points deployed throughout the trust?**

284

- **What is the latest Wi-Fi version the trust support i.e. 802.11 b/g/n/ac/ax**

Withholding information on grounds of Cyber Security section 31 (3) providing this information could compromise security and provide targeted attack.

- **What vendor currently provides the trusts cyber security system?**

Withholding information on grounds of Cyber Security section 31 (3) providing this information could compromise security and provide targeted attack.

- **How often do the trust refresh the deployed network infrastructure?**

No sooner than 5 years

- **When do the existing contracts for the switching network and the wireless network?**

June 2025

- **Does the trust currently have a SIEM (security information and event management) solution in place?**

Yes

- **When do contracts expire for Firewalls and SIEM filtering?**

June 2025

- **Does the trust have a fully defined IT strategy?**

Current strategy is available on the Trust's internet site.

- **If the answer to question 10 is yes can a copy be provided?**

- **13. Please provide a copy of the IT departments organisational chart including names, contact details and job titles. If not available, a list of the names and roles of those people that work in it.**

The IT department is currently going through a reorganisation and the new structure is still in draft and cannot be publicised at this time.

- **Can the trust confirm if the IT department make the final decisions with regards to purchasing new solutions for the IT environment?**

Yes

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust

