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**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

8<sup>th</sup> March 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210228.

You requested the following information, please also see our response below:

I would like to make a request for information under the Freedom of Information Act regarding the following:

**Dear South East Coast Ambulance Service NHS Foundation Trust, I have recently heard that when people are ill with mental health problems they phone the ambulance. I am enquiring to whether the amount of mental health fallouts you have received has risen since lockdown.**

Nos of Mental Health-related incidents with a response
20136

- The condition ID, which was identified by the call taker as the reason for the call; was used to identify MH-related calls. Please treat all values with caution, as this may not always be what was identified when crew arrived at scene.
- Values provided are for incidents with a response.
- Value provided is from 1st Jan 2020 up to and including 1st Jan 2021.
- Values provided will include but not limited to calls that were: cancelled by caller, vehicle stood down etc...

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust

