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21<sup>st</sup> April 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210214.

You requested the following information, please also see our response below:

I would like to make a request for information under the Freedom of Information Act regarding the following:

**For operational staff directly deployed and controlled for use by EOC, so excluding Hart and 8A response capable managers.**

**How many crews had a 2nd refreshment break each day between 01/02/2020 and 01/02/2021 those that did not what was the total hours gained for patient care each day due to not providing a second break to crews**

Please see attached FOI data report.

- Please note that the response is at staff level rather than crew (i.e. Two staff members in a double crewed ambulance so two records).
- The hours gained are based on 15-minute breaks.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust