



Trust Headquarters
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28th January 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210127.

You requested the following information, please also see our response below:

Please can you advise me of how many Dispatchers are required in total for West EOC and how many full-time equivalents are employed. And the same again for East EOC.

Can you break this down to

how many full-time dispatchers are employed?

How many Part time dispatchers are employed?

How many Annualised hours dispatchers are employed?

How many AD-Hoc dispatchers are employed?

for each Control room too please.

Please see below:

Resource Dispatchers

WEST EOC		
Employee Category	FTE	Headcount
Full Time	33	33
Part Time	11.29	17
Part Time (Annualised Hours)	1.5	2
Part Time (Adhoc - bank)	0	8
	45.79	60

EAST EOC

Employee Category	FTE	Headcount
Full Time	43	43
Part Time	6.57	11
Part Time (Annualised Hours)	2.71	5
Part Time (Adhoc - bank)	0	9
	52.29	68
	98.07	128

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust