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10th February 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210126.

You requested the following information, please also see our response below:

We would be grateful if you could help in answering our request for information for the following questions; answering for A-F on questions 1-8.

- a) Photocopiers/MFDs (Multi-Functional Device)**
- b) Printers**
- c) Print room / reprographic**
- d) Desktops**
- e) Laptops**
- f) Displays**

Q1. Please name all the IT resellers that you have contacts with and buy from.

- a) Photocopiers/MFDs (Multi-Functional Device) – Konica Minolta
- b) Printers – Konica Minolta
- c) Print room / reprographic – N/A
- d) Desktops – Dell Corporation Ltd
- e) Laptops – Dell Corporation Ltd & CCS Media Ltd
- f) Displays – Dell Corporation Ltd

Q2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1.

- a) Photocopiers/MFDs (Multi-Functional Device) – 3 yrs. November 2023
- b) Printers – 3 yrs November 2023
- c) Print room / reprographic – N/A
- d) Desktops – no contract, framework procurement
- e) Laptops – no contract, framework procurement
- f) Displays – no contract, framework procurement

Q3. What year and month is the next hardware refresh due?

- a) Photocopiers/MFDs (Multi-Functional Device) – November 2023
- b) Printers – November 2023

- c) Print room / reprographic – N/A
- d) Desktops – 5 yrs from procurement date – no dedicated replacement programme
- e) Laptops – 3 yrs from procurement date – no dedicated replacement programme
- f) Displays – 5 yrs from procurement date – no dedicated replacement programme

Q4. Please name the number of devices deployed by NHS?

- a) Photocopiers/MFDs (Multi-Functional Device) – 68 MFD
- b) Printers – 3
- c) Print room / reprographic – N/A
- d) Desktops - 886
- e) Laptops - 740
- f) Displays - 1869

Q5. In reply to question 4, which department/facility are those located?

- a) Photocopiers/MFDs (Multi-Functional Device) – across all primary Trust locations
- b) Printers – 1 Trust location
- c) Print room / reprographic – N/A
- d) Desktops – across all Trust locations
- e) Laptops – laptops are personal issued for remote working.
- f) Displays – across all Trust locations

Q6. Please name the brand and model of the devices mentioned and the spend for each product.

- a) Photocopiers/MFDs (Multi-Functional Device) – Bizhub various models in the range.
- b) Printers – Bizhub 4000i
- c) Print room / reprographic – N/A
- d) Desktops – Optiplex 5000 and 7000 series
- e) Laptops – Latitude 7000 and 5000 series – we also procured 110 Lenovo V15-IWL as part of our COVID response.
- f) Displays – Dell P2319H

Under Section 43 Commercial Sensitive we are unable to disclose spend information.

Q7. Details on how these were procured. i.e. By Framework i. Procurement method ii. If Framework, please state which one.

- a) Photocopiers/MFDs (Multi-Functional Device) - CPC CONTRACT No CPC/DU/MFD/02A
- b) Printers - CPC CONTRACT No CPC/DU/MFD/02A
- c) Print room / reprographic – N/A
- d) Desktops - NHS Shared Business services (link it) framework reference SBS / 19 / AB / WAB / 9411
- e) Laptops - NHS Shared Business services (link it) framework reference SBS / 19 / AB / WAB / 9411 (exc. Lenovo, one off purchase)

f) Displays - NHS Shared Business services (link it) framework reference SBS / 19 / AB / WAB / 9411am

Q8. Do you normally purchase equipment as services or as a capital?

- a) Photocopiers/MFDs (Multi-Functional Device) - Service
- b) Printers – Will be a service from mid-February.
- c) Print room / reprographic – N/A
- d) Desktops - Capital
- e) Laptops - Capital
- f) Displays - Capital

Q9. What is your annual print/copy volume and spend?

- a) Photocopiers/MFDs (Multi-Functional Device) – Print/Copy count approximately 2,066,640 per annum.
- b) Printers – Print/Copy counts are not currently monitored.
- c) Print room / reprographic – N/A
- d) Desktops – N/A
- e) Laptops – N/A
- f) Displays – N/A

Under Section 43 Commercial Sensitive we are unable to disclose spend information.

Q10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.

IT Department is responsible for ICT procurement. Withholding contact information, use ITMarketing@secamb.nhs.uk as a point of contact.

Q11. Who is responsible for purchasing end user devices such as laptops, desktops, displays and accessories? Please provide their title, and their contact details.

IT Department is responsible for ICT procurement. Withholding contact information, use ITMarketing@secamb.nhs.uk as a point of contact.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust