



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

9th February 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210122.

You requested the following information, please also see our response below:

Contract 1

1. Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.

BT PLC

FourNet Technologies Ltd

2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

BT Lines on different contract dates

Overall BT Rental (and Calls Spend) on PVGP expires Jan-21

FourNet Jan-22 / Apr-22

3. Fixed Line- Contract Duration- the number of years the contract is for each provider

BT PVGP 5 Years / Line Rental 1-2 years

FourNet Technologies Ltd - 3 Years

4. Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP

BT – ISDN30 and Analogue PSTN

FourNet – SIP

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

SIP 442 Channels

ISDN 624 Channels

PSTN 140 (some are multi-line PSTN)

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?

BT PLC

FourNet Technologies Ltd

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

BT Lines on different contract dates

Overall BT Rental (and Calls Spend) on PVGP expires Jan-21

FourNet Jan-22 / Apr-22

8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.

Withholding information section 43(2) commercial sensitive.

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

BT PVGP 5 Years

FourNet Technologies Ltd 3 Years

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Based on seat count estimated - 900

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

BT Enterprise BB (BTEBB)
European Electronique

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

BTEBB - Rolling 30 Contract
European Electronique

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Withholding information section 43(2) commercial sensitive.

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

European Electronique

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

Multiple circuits with varying expiry dates up to June 2023.

16. Contract Description: Please can you provide me with a brief description of the contract

Supply maintain and support.

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

Approximately 112 sites across Kent, Surrey and Sussex

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

Withholding information section 43(2) commercial sensitive.

19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

NHS Shared Business Services – Link IT

20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contracts above

Withholding personal information, use ITMarketing@secamb.nhs.uk as a point of contact.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust