



Trust Headquarters
Nexus House
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Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

8th February 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210112.

You requested the following information, please also see our response below:

Contact details for the following or most senior equivalent roles:	Name	Email
Associate Director of IT	Amaraghosha Carter	Switchboard - 0300 123 0999
CCIO	N/A	
Head of Digital	N/A	
IT Operations Manager	N/A	
IT Strategy Manager	N/A	
CFO or Director of Finance	David Hammond	Switchboard - 0300 123 0999
Director of Transformation	N/A	

What primary software systems do you use?

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	ERS	NHS Business Services Authority nhsbsa.foirequests@nhs.net	Contact NHS BSA for further details.		
Finance	SBS	Department of Health and Social Care - sbs.information-governance@nhs.net	Contact DHSC for further details.		
EMR/EHR/EP R	EPCR	Cleric	V.2020-12-17	5 th August 2022	TBC
Any Social Care Systems	None				
Contact Centre	Respond 2	Cleric	V.105	4 th July 2021	TBC
Email and Collaboration	Office 365	Microsoft (via Softcat PLC)	O365 (inc Teams)	28 th February 2022	5242 (F3/E1/E3)

What computing devices do you provide for your staff?

Computing Devices	Number of Devices	Operating System version
MS Windows	1993	10
Apple Mac	0	
Chrome Devices	0	
Android Phones	187	10
Apple iPhones	265	11.2.5 to 14.4.0
Apple iPads	3338	10.1.1 to 14.4.0

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement.	Microsoft	ESA 28/02/2022
Details of any Business Process Outsource arrangement for technology	None	
Who provides your data centre?	On Premise	N/A
What Software as a Service packages do you use?	None	
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?	Azure	Monthly rolling

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

