



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

5th February 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210111.

You requested the following information, please also see our response below:

I write to request the below information under the Freedom of Information Act.

Are you on any of the below frameworks for language services (face to face interpreting spoken and non-spoken, telephone and video interpreting and translation) if so which one?

Eastern Shires Purchasing Organisation (ESPO)

London Procurement Partnership (LPP)

NHS SBS

North East Purchasing Organisation (NEPO)

NOECPC

Health Trust Europe (HTE)

Crown Commercial Services (CCS)

If you are not on any of the above frameworks please confirm how you are accessing services.

SECamb utilise the NHS SBS Framework for Interpretation & Translation Services :
Reference: SBS/16/JS/ZWV/9005

Who is your current provider for each of these services?

Language Line Solutions

What is the expiry date/s of your current language services contracts including telephone interpreting, face to face interpreting spoken and non-spoken and translation?

Agreement expiry date 31st October 2020. We are currently in the process of renewing the agreement under the SBS Framework.

What was the spend by year for the last 2 financial years (2018 and 2019) in total and broken down by service

- **Telephone Interpreting**

Years	2017-18	2018-19
Value £	£16,165	£16,538

- **Face to Face Interpreting**

Years	2017-18	2018-19
Value £	£0	£250

- **British Sign Language**

N/A

- **Translation**

N/A

Who is the Contract Manager and Senior Responsible Owner in regard to language services

Procurement email contact point: Procurement@secamb.nhs.uk

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust