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6th April 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 201222.

You requested the following information, please also see our response below:

Please can you provide the figures for the calendar years 2018. 2019 & 2020:

How many times were ambulance crews late off shift?

The trust only has the information regarding crews late off shift from 1/4/2019 via information from the CAD, this is where the total shift length exceeded the planned shift length.

For the calendar year 2020 this equated to 122,094 individual shifts

How many additional hours were worked?

2020 - 406,188 planned additional hours

2019 – 328,326 planned additional hours

2018 – 311,573 planned additional hours

How much overtime was paid?

Years	2018	2019	2020
Values £	10,521,509	10,383,184	12,790,299

Values represent the total of all overtime paid.

How many times did staff miss their meal breaks?

Number of shifts with no breaks:

2019	2020
9198	10571

- Please note the question "How many times did staff miss their meal breaks?" has been interpreted as number of shifts with no breaks.
- Please note that values provided are for number of shifts not number of staff.
- Values provided are for shifts, which had a shift length of 7 hours up to and including 12 hours.
- We are unable to provide values for the year 2018 as we do not hold this information.
- Please note that values provided are from the 1st April 2019 up to and including the 31st December 2020.

How much was paid in compensation for missed meal breaks?

Years	2018	2019	2020
Values £	438,296	652,283	547,640

Values represent the payments made to employees relating to meal break payments in line with the meal break policy at that time.

Payments do not automatically mean that meal breaks were missed as payments were also made where meal breaks were disturbed (i.e. for a life-threatening call), or taken out of area etc.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust