



Trust Headquarters  
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RH10 9BG

20<sup>th</sup> January 2021

Email:

Dear,

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 201219.

You requested the following information, please also see our response below:

**I would like to request the following information under the FOI Act.**

- 1. On how many occasions between 1 September and 21 December 2020 did your ambulances have to wait between one and four hours to hand over patients at an A&E department?**

1976

- 2. On how many occasions between 1 September and 21 December 2019 did your ambulances have to wait between one and four hours to hand over patients at an A&E department?**

1689

- 3. On how many occasions between 1 September and 21 December 2020 did your ambulances have to wait more than four hours to hand over patients at an A&E department?**

69

- 4. On how many occasions between 1 September and 21 December 2019 did your ambulances have to wait more than four hours to hand over patients at an A&E department?**

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- 5. List the 10 longest handover waits for the period 1 September to 21 December 2020 and the A&E departments involved for each one.**

Year	Name	Handover waits
2020	Medway Maritime Hospital ED	09:49:26
2020	Medway Maritime Hospital ED	09:12:04
2020	Medway Maritime Hospital ED	07:46:10
2020	Medway Maritime Hospital ED	07:14:43
2020	Medway Maritime Hospital ED	07:04:55

2020	Medway Maritime Hospital ED	07:03:26
2020	Medway Maritime Hospital ED	06:49:44
2020	Medway Maritime Hospital ED	06:49:30
2020	Medway Maritime Hospital ED	06:45:34
2020	Medway Maritime Hospital ED	06:18:00

**6. List the 10 longest handover waits for the period 1 September to 21 December 2019 and the A&E departments involved for each one.**

Year	Name	Handover waits
2019	Princess Royal Hospital ED	03:01:28
2019	Royal Sussex County Hospital ED	02:49:37
2019	St Richards Hospital Ed	02:43:08
2019	William Harvey Hospital ED	02:37:02
2019	St Richards Hospital Ed	02:27:45
2019	St Richards Hospital Ed	02:21:45
2019	Royal Sussex County Hospital ED	02:20:28
2019	St Richards Hospital Ed	02:18:11
2019	Worthing Hospital ED	02:16:52
2019	Conquest Non-ED	02:15:06

- For Questions 1-4 we have provided the number of incidents.
- Please treat all values with caution due to the high volume of incidents, not every incident will have been validated for their date/time stamps.
- Values provided are based on handover to Hospitals for all A&E department types.
- Please note that not every transport will have a handover time.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust