



Trust Headquarters
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20th January 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 201217.

You requested the following information, please also see our response below:

I would like to request the most recent yearly statistics for the following:

- 1. The number of calls made for/from fallers 65 years and older to your ambulance service, where falling was their primary complaint.**

2019	53057
2020	46869

- 2. The number of ambulance attendances to falls that were then conveyed to the hospital and also the number that remained at home.**

Year	See & Treat Incidents	See & Convey Incidents
2019	22089	13661
2020	21671	13073

- Please note that the following condition IDs was used to identify 'falls': Fall Head, Fall Stairs, Fall Injuries Unknown and Fall Non-injury.
- Please treat all values with caution, as this may not always be what was identified when crew arrived at scene.
- Please note that not every 'falls' incident is a confirmed case.
- Responses- defined as incidents where at least one resource has arrived on scene.
- Values provided will include but not limited to calls that were: cancelled by caller, duplicates etc...

- Values provided are from 1st January 2019 up to and including 30th November 2020.
- Values provided for question 2, conveyances to a hospital; are See& Convey values for conveyances to urgent-care type wards and other healthcare facilities.
- Values provided for question 2, 'number that remained at home'; are See & Treat values and may not always be at the patients' address.

Finally, does your ambulance service have any specialist falls teams/response units to deal with these types of calls if so, what are they and how do they work?

For patients who fall and do not need to be taken to hospital, it is important that further falls are prevented and therefore we have a system which sends a prioritised notification/referral to the local community provider. The referral criteria for these patients is consistent across all of Clinical Commissioning Groups (CCGs) within SECAMB's 999 area of responsibility and is facilitated by Trust's Intelligence Based Information System (IBIS).

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust