



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

17th December 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 201202.

You requested the following information, please also see our response below:

Can you advise the following about your use of Risk Management systems in your trust?

Do you use the Datix Risk Management System in your trust?

Yes

If not, which Risk Management system do you use?

N/A

How much is your annual license fee for Datix / Other Risk Management system annually?

We are unable to provide this information under article 43(2) of the Freedom of Information Act 2000 (Commercial Interests). Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

What Modules does your license fee include?

We can add the modules and these presently are:

- Risk
- Incidents
- Safeguarding
- Patient Experience
- Claims
- Safety Alerts

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust