

26th January 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 201126.

You requested the following information, please also see our response below:

Please provide me with the following data in MS Excel format, as per s11 of the FoIA

1. The number of SECamb staff/paramedics who self-isolated due to covid-19, by month between Jan 1st 2020 and Nov 30th 2020.

| Month | Total Paramedics with Covid-19 Symptoms or Diagnosed | |
|--------|--|----|
| Mar-20 | | 33 |
| Apr-20 | | 29 |
| May-20 | | 20 |
| Jun-20 | | 20 |
| Jul-20 | | 14 |
| Aug-20 | | 15 |
| Sep-20 | | 22 |
| Oct-20 | | 24 |
| Nov-20 | | 20 |

2. The number of secamb ambulances attendances, with a patient suspected of covid-19 at each hospital in Kent, eg William Harvey Hospital, Maidstone Hospital, Medway Maritime Hospital... between Jan 1st 2020 and Nov 30th 2020.

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3. The number of secamb ambulances attendances, with a patient <u>NOT</u> suspected of covid-19 at each hospital in Kent, eg William Harvey Hospital, Maidstone Hospital, Medway Maritime Hospital... between Jan 1st 2020 and Nov 30th 2020.

| Hospital | Nos of Covid-19 inc | NOT COVID |
|--|------------------------|-----------|
| | | |
| Darent Valley Hospital | 1173 | 19674 |
| Maidstone Hospital | 700 | 14474 |
| Medway Maritime Hospital | 1740 | 32599 |
| Queen Elizabeth Queen Mother Hospital | 1352 | 26473 |
| Tunbridge Wells Hospital | 989 | 21704 |
| William Harvey Hospital | 1408 | 28463 |

For Q2 & 3 please see below table,

- These are the number of incidents that had at least one ambulance resource attend an A&E hospital.
- 4. The total number of secamb ambulances who conveyed a patient to an A & E hospital in Kent eg William Harvey Hospital, Maidstone Hospital, Medway Maritime Hospital... between Jan 1st 2019 - 30th Nov 2019 and the Jan 1st 2020 and Nov 30th 2020.

| Year | No. of Transports |
|------|-------------------|
| 2019 | 167928 |
| 2020 | 157022 |

- This is the number of resources that have attended an A&E hospital between 1st January and 30th November. Some incidents will have more than one transporting resource.
- For Question 4, is based on the following hospitals: Darent Valley Hospital, Medway Maritime Hospital, Queen Elizabeth Queen Mother Hospital (QEQM), William Harvey Hospital, Maidstone Hospital, Tunbridge Wells Hospital (also known as pembury hospital).

5. The number of reported incidences of abuse/assault on SECamb staff/paramedics for the period Jan 1st 2019 - Nov 30 2019 and Jan 1st 2020 - 30th Nov 2020.

Violence and Aggression Incidents Jan 19 - Nov 19

| Month | Reported Incidents |
|--------|--------------------|
| Jan-19 | 44 |
| Feb-19 | 52 |
| Mar-19 | 50 |
| Apr-19 | 45 |
| May-19 | 79 |
| Jun-19 | 67 |
| Jul-19 | 66 |
| Aug-19 | 94 |
| Sep-19 | 62 |
| Oct-19 | 50 |
| Nov-19 | 49 |
| | 658 |

Violence and Aggression Incidents Jan 20 - Nov 20

| Month | Reported Incidents |
|--------|--------------------|
| Jan-20 | 74 |
| Feb-20 | 62 |
| Mar-20 | 42 |
| Apr-20 | 60 |
| May-20 | 67 |
| Jun-20 | 68 |
| Jul-20 | 69 |
| Aug-20 | 75 |
| Sep-20 | 66 |
| Oct-20 | 124 |
| Nov-20 | 74 |
| | 781 |



6. The total number of calls responded to by SECamb ambulance, by district in Kent for the period Jan 1st 2019 - Nov 30 2019 and Jan 1st 2020 - 30th Nov 2020.

| | 2019 calls | 2020 calls |
|--------------------------|------------|------------|
| Local Authority District | responded | responded |
| Unknown | 866 | 1875 |
| Ashford | 16339 | 16431 |
| Canterbury | 22649 | 22421 |
| Dartford | 14419 | 13921 |
| Dover | 17738 | 17809 |
| Gravesham | 14144 | 14989 |
| Maidstone | 22015 | 22024 |
| Medway | 36717 | 38638 |
| Sevenoaks | 12938 | 12893 |
| Shepway | 18436 | 17737 |
| Swale | 21454 | 20883 |
| Thanet | 25866 | 26262 |
| Tonbridge and Malling | 13687 | 13795 |
| Tunbridge Wells | 13018 | 12563 |
| Wealden | <10 | <10 |

- These are the number of incidents that have had at least one resource arrive at scene.
- Please note that for figures that are less than 10 we are unable to provide the exact number as it may be identifiable to individuals.
- 7. The average ambulance time to each A & E hospital in Kent, eg William Harvey, Maidstone, Medway Hospital

| Hospital | AVG amb time 2019 | AVG amb time2020 |
|---------------------------------------|-------------------|------------------|
| Hospital | Ave and time 2019 | Ave and timezozo |
| Darent Valley Hospital | 0:13:34 | 0:13:24 |
| Maidstone Hospital | 0:16:22 | 0:16:27 |
| Medway Maritime Hospital | 0:19:45 | 0:18:25 |
| Queen Elizabeth Queen Mother Hospital | 0:21:59 | 0:21:10 |
| Tunbridge Wells Hospital | 0:22:47 | 0:22:27 |
| William Harvey Hospital | 0:24:50 | 0:24:36 |

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- This is the average time from when the crew left scene to arriving at hospital.
- Values provided where relevant are specifically related to Covid-19 and no other coronaviruses.
- Please note that not every coronavirus-related incident is a confirmed case and not every incident will be identified if this has not been recorded.
- Responses- defined as incidents where at least one resource has arrived on scene.
- Please treat all values with caution due to the high volume of incidents, not every incident will have been validated for their date/time stamps.
- Values provided for 2019 and 2020 are from 1st Jan up to and including 30th Nov.

| FY | 2017 | 2018 | 2019 |
|----------------------------|------|------|------|
| Make Ready Ashford | 22 | 27 | 31 |
| Make Ready Thanet | 26 | 26 | 32 |
| Make Ready Paddock Wood | 24 | 23 | 29 |
| Medway | 36 | 36 | 47 |

8. The number of SECamb ambulances in Kent, by district for the years 2017, 2018, 2019, to present.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust

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