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**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

4<sup>th</sup> December 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 201113.

You requested the following information, please also see our response below:

**In light of The NHS Five Year Forward View and The prsb.org standard on ambulance handover: please answer the following questions**

- 1. Please indicate whether you currently provide an electronic patient record /electronic case report form when your ambulance crews handover to acute trust emergency departments specify yes/no**  
Yes
- 2. Do you provide the acute hospital trusts/emergency departments access over time, which is time unlimited, to look at the cases of patients transferred from your ambulance crews to the relevant trust specify yes/no**  
No
- 3. If you answered No to Question 2**

**How long do you enable acute hospital trusts to view the electronic patient record? Choose from**

- 24hours from time of ambulance arrival at emergency department/acute trust
- 48hr from time of arrival ambulance at emergency department/acute trust
- 72hr from time of arrival ambulance at emergency department/acute trust X
- Other time period, please specify

**If your ambulance trust permits TIME LIMITED access for emergency departments/acute trust to view the electronic patient record/case report form; describe the process for ambulance trust to provide that acute trust to retrospectively view the electronic patient record/case report form for such purposes as :-**

**TARN trauma audit research network, or**

**complaint / clinical incident investigation, or**

**information needed by acute trust for coroner inquest**

SECamb gives acute Trusts the ability to download and save or print electronic records so that they can be referred to later as required. If an acute Trust fails to download and save the record within that timeframe, they are able to contact the Trust's clinical audit team to provide the required data.

**4. If your trust has not yet rolled out an electronic patient record/electronic case report form; what is your strategy around the following**

NA

**4.1 planned start date of roll out for electronic pt record form/case report form**

**4.2 time unlimited access or time limited for secondary case acute trust users: choose**

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust