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18th November 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 201109.

You requested the following information, please also see our response below:

Q1) How many mental health-related calls were answered between September 2019-February 2020?

Q2) How many mental health-related calls were answered between March-May 2020?

Q3) How many mental health-related calls were answered between June-August 2020?

Sep 2019- Feb 2020	Mar 20- May 20	Jun 20- Aug 20
19263	9385	7126

- The condition ID, which was identified by the call taker as the reason for the call; was used to identify MH-related calls.
- Please treat all values with caution, as this may not always be what was identified when crew arrived at scene.
- Values provided will include but not limited to calls that were: cancelled by caller, duplicates etc.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

