



Trust Headquarters  
 Nexus House  
 Gatwick Road  
 Crawley  
 West Sussex  
 RH10 9BG

3<sup>rd</sup> November 2020

Email:

Dear,

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 20/10/26.

You requested the following information, please also see our response below:

**I would like to request information on the following:**

**In the area covered by South East Coast Ambulance service; how many calls were responded to for 'breathing problems' including all respiratory issues such as asthma etc?**

**Of these calls, how many were categorised as cat 1; cat 2; cat 3 or other?**

**And for the calls in each category; what was the range of response time including shortest wait time, average wait time and longest wait time?**

**Please could the figures be broken down in months across a period of 1 January 2019 to 30 September 2020.**

<u>year</u>	<u>Month</u>	<u>Category</u>	<u>nos of "Breathing problems" incidents</u>	<u>Shortest wait time</u>	<u>Avg Wait Time</u>	<u>longest wait time</u>
2019	Jan	Cat1	89	00:01:23	00:08:22	00:21:33
2019	Jan	Cat2	4493	00:00:00	00:20:54	05:42:04
2019	Jan	Cat3	483	00:02:50	01:23:28	11:18:58
2019	Jan	Cat4	<10	03:12:37	03:12:37	03:12:37
2019	Feb	Cat1	81	00:00:07	00:10:09	00:33:24
2019	Feb	Cat2	3888	00:00:16	00:22:05	03:55:34
2019	Feb	Cat3	361	00:00:30	01:47:50	10:03:05
2019	Feb	Cat4	<10	00:17:48	01:56:49	03:25:35
2019	Mar	Cat1	99	00:00:11	00:09:03	00:31:02
2019	Mar	Cat2	3812	00:00:07	00:20:09	12:03:30
2019	Mar	Cat3	476	00:01:24	01:26:45	11:50:00
2019	Apr	Cat1	93	00:00:10	00:08:40	00:23:34
2019	Apr	Cat2	3677	00:00:13	00:19:36	05:19:16
2019	Apr	Cat3	449	00:03:29	01:29:36	14:19:00

2019	Apr	Cat4	<10	01:06:37	01:18:59	01:31:22
2019	May	Cat1	93	00:01:05	00:08:35	00:31:10
2019	May	Cat2	3565	00:00:00	00:21:40	05:10:38
2019	May	Cat3	400	00:00:41	01:26:16	10:50:13
2019	May	Cat4	<10	00:20:26	02:10:10	03:59:55
2019	Jun	Cat1	107	00:00:44	00:08:18	00:31:32
2019	Jun	Cat2	3325	00:00:05	00:21:48	05:03:39
2019	Jun	Cat3	371	00:01:30	01:26:48	09:38:56
2019	Jun	Cat4	<10	00:23:55	02:28:13	05:01:13
2019	Jul	Cat1	93	00:00:15	00:08:44	00:25:59
2019	Jul	Cat2	3519	00:00:30	00:20:25	04:40:47
2019	Jul	Cat3	411	00:02:03	01:31:37	11:57:17
2019	Aug	Cat1	87	00:01:57	00:09:22	00:29:30
2019	Aug	Cat2	3217	00:00:07	00:18:44	02:54:37
2019	Aug	Cat3	431	00:02:17	01:14:26	09:36:22
2019	Sep	Cat1	103	00:00:51	00:09:15	00:40:09
2019	Sep	Cat2	3423	00:00:11	00:19:08	05:42:14
2019	Sep	Cat3	442	00:00:53	01:13:32	08:32:57
2019	Sep	Cat4	<10	00:38:16	00:38:16	00:38:16
2019	Oct	Cat1	130	00:00:47	00:09:27	00:43:17
2019	Oct	Cat2	3892	00:00:07	00:20:28	03:31:20
2019	Oct	Cat3	412	00:01:41	01:35:13	08:39:56
2019	Nov	Cat1	132	00:01:16	00:08:57	00:30:52
2019	Nov	Cat2	4188	00:00:11	00:21:04	03:12:22
2019	Nov	Cat3	437	00:02:39	01:35:33	10:37:13
2019	Nov	Cat4	<10	02:23:48	06:13:51	10:03:55
2019	Dec	Cat1	279	00:00:59	00:09:32	00:33:04
2019	Dec	Cat2	4562	00:00:11	00:22:13	03:19:08
2019	Dec	Cat3	484	00:01:53	01:51:55	13:19:07
2020	Jan	Cat1	225	00:00:06	00:09:35	00:45:05
2020	Jan	Cat2	3908	00:00:23	00:18:11	02:57:32
2020	Jan	Cat3	537	00:02:35	01:07:47	08:35:14
2020	Feb	Cat1	202	00:00:03	00:09:54	00:47:28
2020	Feb	Cat2	3608	00:00:35	00:19:44	05:27:42
2020	Feb	Cat3	456	00:01:47	01:21:49	09:10:08
2020	Feb	Cat4	<10	00:13:38	00:51:29	02:03:40
2020	Mar	Cat1	179	00:00:12	00:09:52	00:57:04
2020	Mar	Cat2	5336	00:00:06	00:21:40	07:11:15
2020	Mar	Cat3	1012	00:01:25	01:37:23	13:08:37
2020	Mar	Cat4	<10	00:47:08	01:15:27	01:43:47
2020	Apr	Cat1	172	00:00:12	00:08:46	00:38:42
2020	Apr	Cat2	4273	00:00:08	00:15:09	03:58:59
2020	Apr	Cat3	1218	00:01:35	00:52:17	08:17:58
2020	Apr	Cat4	<10	00:42:05	00:55:41	01:09:17

2020	May	Cat1	146	00:00:41	00:09:15	00:26:54
2020	May	Cat2	2988	00:00:20	00:14:38	05:52:09
2020	May	Cat3	803	00:01:20	00:42:38	07:22:04
2020	May	Cat4	<10	00:46:42	01:49:35	03:29:50
2020	Jun	Cat1	141	00:00:15	00:09:27	00:25:14
2020	Jun	Cat2	2735	00:00:21	00:16:29	04:10:56
2020	Jun	Cat3	568	00:01:12	01:07:02	07:26:54
2020	Jun	Cat4	<10	00:31:24	02:08:46	03:46:09
2020	Jul	Cat1	162	00:00:18	00:09:23	00:24:03
2020	Jul	Cat2	2825	00:00:00	00:18:50	04:59:37
2020	Jul	Cat3	517	00:03:30	01:19:15	08:29:04
2020	Aug	Cat1	203	00:01:16	00:10:27	02:45:33
2020	Aug	Cat2	3047	00:00:15	00:19:24	05:36:12
2020	Aug	Cat3	469	00:01:36	01:28:42	07:34:39
2020	Aug	Cat4	<10	00:18:36	00:18:36	00:18:36
2020	Sep	Cat1	200	00:00:05	00:09:53	00:41:49
2020	Sep	Cat2	3269	00:00:26	00:18:44	02:52:04
2020	Sep	Cat3	496	00:02:04	01:20:47	06:07:51
2020	Sep	Cat4	<10	00:26:25	00:26:25	00:26:25

- Please note that the following condition IDs was used to identify 'breathing problems': Respiratory Arrest, Barely Breathing, Gaspings, Gaspings Breath, Not Breathing, Stopped Breathing, Struggling to Breath, Can't Breathe, Cannot Breathe, Fighting Breath, Can't Breathe, Difficulty Breathing, Sob, Noisy Breathing, Breathing Problems, Breathing Problems - Under 5.
- Please treat all values with caution, as this may not always be what was identified when crew arrived at scene.
- Please note for all questions this FOI has been answered based on number of incidents with a response, where the category of the incident has been: Cat1, Cat2, Cat3 or Cat4.
- Please note that not every 'breathing problems' incident is a confirmed case.
- Response time values provided are based on ARP best response times.
- Please note that some of these incidents would have started at a lower category with a recognised longer response time, however through the duration of the call will have been upgraded to a higher category, but the clock-start time remains.
- Please treat all values with caution due to the high volume of incidents, not every incident will have been validated for their date/time stamps.
- Please note that for figures that are less than 10 we are unable to provide the exact number as it may be identifiable to individuals.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust