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16th November 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 20/10/23.

You requested the following information, please also see our response below:

Patient Administration System

1a) Please provide the name of the Patient Administration System (PAS) used at the organisation

None

(a PAS is used to support patient management, including tracking patients and managing admissions, ward attendances and appointments)

1b) Who is the supplier?

1c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

1d) What is the contract start date?

1e) What is the contract end date?

Electronic Health Record System

2a) Please provide the name of the Electronic Health Record (EHR) system used at the organisation? (an EHR is a digital record of patient health information)

The Trust has an Electronic Patient Clinical Record (EPCR) system.

2b) Who is the supplier?

Cleric

2c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

We are unable to provide this information under article 43(2) of the Freedom of Information Act 2000 (Commercial Interests).

Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

2d) What is the contract start date?

August 2019

2e) What is the contract end date?

August 2022

Task Management Functionality

3a) Please name the PAS and/or EHR system used at the organisation that provides functionality to support the management of tasks. E.g. patient-level, ward level or site-level clinical and operational tasks. If a separate system/supplier is used to support task management, please provide further details on this system (including contract dates and annual cost in 19/20)

None

3b) As part of the implementation process, was the system that provides task management installed on existing devices i.e. a software download, or did it require the installation of new technology?

3c) Please indicate which type of tasks the system captures in the table below

Ward round/day-time tasks	Hospital-at-night tasks	Board round tasks	Tasks related to the discharge process	Other (please specify)

3d) Does the system provide static task lists, or can tasks be automatically escalated and allocated to other staff members?

3e) Please indicate the type of staffing group task management is used by?

Medical & Dental	Nursing & HCAs	Scientific, Therapeutic & Technical Staff (STT) including of AHPs	Administration and Estates Staff

3f) Does the system have the ability to share tasks from the hospital to social care and vice versa? i.e. local authorities can view the status of the patient and outstanding tasks, supporting a joined-up approach to care-co-ordination

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust