



Trust Headquarters  
Nexus House  
Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

27<sup>th</sup> November 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 20/10/04.

You requested the following information, please also see our response below:

- **What is the difference between summary care report and emergency care summary?**

We are unable to provide a comparison as we do not use emergency care summary.

- **Are they accessible by the same people?**

As above, we access summary care record, but nothing called a summary care report. We do not access an emergency care summary.

- **Who can access your summary care report (paramedics, nurses, optician, dentist?)**

Summary Care Record is accessed, through our Computer Aided Dispatch (CAD) system, by clinicians who work in our front-line Urgent Care Hubs, 111 Clinical Assessment Service and 999 Emergency Operations Centres. This includes nurses, paramedics, pharmacists, mental health practitioners, midwives, dental nurses and urgent care practitioners.

- **What is the structure of a Summary care report**

Information regarding the Summary Care Record can be found on the NHS Digital website here:

<https://digital.nhs.uk/services/summary-care-records-scr/summary-care-records-scr-information-for-patients>

- **Are they made to easily find information in case of emergency?**

We cannot offer an opinion on this. NHS Digital design the Summary Care Record and could comment on their design intentions.

- **Who is the software provider for your ePCR**

Cleric

- **What is in the ePCR: only the information about the accident or also the emergency medical data (so are the summary care report and ePCR linked)**

Summary Care Record and ePCR are not currently linked, however the ability to link patient records and care plans is being explored.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator**

**South East Coast Ambulance Service NHS Foundation Trust**

