



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

12th October 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200924.

You requested the following information, please also see our response below:
I recently requested information below.

• **How many calls to your ambulance service in the last six months were about mental health problems? Please break this down by month (Jan, Feb, March, April, May, June, July, August, September 2020).**

Please also break it down each month by how many calls were for under 18s and how many were for over 18s.

Month	MH related calls	under 18	over 18	Unknown DOB
January	3150	182	2479	489
February	3496	203	2758	535
March	3642	259	2889	494
April	2643	133	2093	417
May	3101	172	2446	483
June	3277	169	2576	532
July	3693	207	2921	565
August	4048	192	3200	656
September	3708	197	2965	546

Please also provide as much detail as possible on the nature of the call out (for example, an overdose/ suicide attempt/ self-harm/ psychosis).

I would like to make a new foi request for the same information but for more months, as up to date as you have them. So, I am seeking additional months for 2020. The previous request (above) went to June

On Scene Presenting Condition

MENTAL DISORDER
MENTAL AND BEHAVIOURAL
DISORDER
INTENTIONAL DRUG OVERDOSE
SUICIDAL THOUGHTS
SOCIAL PROBLEM
INTENTIONALLY HARMING SELF
ALCOHOL INTOXICATION
SUICIDE ATTEMPT
DEPRESSIVE DISORDER
ANXIETY ATTACK
PSYCHOTIC DISORDER
MALAISE
ACUTE CONFUSION
DETAINED IN HOSPITAL UNDER
THE MENTAL HEALTH ACT 1983
INTOXICATION CAUSED BY
RECREATIONAL DRUG MISUSE
ACCIDENTAL DRUG OVERDOSE
CHEST PAIN
HALLUCINATIONS
URINARY TRACT INFECTIOUS
DISEASE
MINOR OPEN WOUND
MANIA
LACERATION - INJURY
ABDOMINAL PAIN
INJURY OF HEAD
ILLNESS
DELUSIONS
HEADACHE
FALL
DOMESTIC ABUSE
INTENTIONAL SELF POISONING
SEIZURE
DYSPNEA
HYPERGLYCEMIA
INJURY OF HAND
SELF-NEGLECT

Please note the following points for the above questions:

- The condition ID, which was identified by the call taker as the reason for the call; was used to identify MH-related calls. Please treat all values with caution, as this may not always be what was identified when crew arrived at scene.
- Values provided are up to and including 30th September 2020.

- Values provided will include but not limited to calls that were: cancelled by caller, duplicates etc...

Please state how many calls your service received in the same period for 2019 and 2018, again broken down by month.

This information is available publicly on the AQI website:

<https://www.england.nhs.uk/statistics/statistical-work-areas/ambulance-quality-indicators/>

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust