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1st October 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200911.

You requested the following information, please also see our response below:

I would like to request the Ambulance response time data for chichester from 22nd August to 12th September 2020 and those same dates over August - September 2019.

Of particular interest is any incidence that is statistically significant over the expected travel time for that given journey.

2020

Category	Incidents	Avg Response Time	90th Centile Time	Longest Response Time
Cat1	21	00:06:39	00:10:15	00:10:59
Cat2	219	00:16:13	00:37:49	02:32:12
Cat3	141	01:06:08	02:36:05	04:56:24
Cat4	4	03:12:37	06:25:01	06:57:30

2019

Category	Incidents	Avg Response Time	90th Centile Time	Longest Response Time
Cat1	16	00:04:58	00:07:13	00:07:31
Cat2	193	00:16:36	00:32:24	05:21:50
Cat3	135	01:37:30	04:14:20	08:15:41
Cat4	2	05:18:59	07:33:07	08:06:40

- Responses, defined as incidents where at least one resource has arrived on scene.
- Please note that postcode 'P019' was used to identify incidents to Chichester. When an incident is at a location without a postcode, the nearest postcode is used. Not every incident will be directly associated with the specified location.
- Values provided are based on ARP best response times.
- Some of these incidents would have started at a lower category with a recognised longer response time, however through the duration of the call will have been upgraded to a higher category, but the clock-start time remains.
- Comparing a specific postcode/time year on year will include a variety of variables including local demand not only within the postcode itself but on resources across our whole region during that relatively short timeframe.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust