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27th August 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200811.

You requested the following information, please also see our response below:

I would like to request information from the Ambulance Service please under FOI conditions.

1. How many incidents of racist abuse (verbal or physical) towards staff were recorded in the years?

- 2013
- 2014
- 2015
- 2016
- 2017
- 2018
- 2019
- 2020 (so far)

2. If recorded, how many of those were:

- Racist verbal abuse
- Racist physical abuse
- Requests to be treated by a different staff member because of ethnicity

For incidents reported 2012 – 2020 for verbal and physical abuse which is racially aggravated.

Year	Verbal	Physical
2012	Data Not recorded	
2013	Data Not recorded	
2014	Data Not recorded	
2015	<10	<10
2016	<10	0
2017	<10	<10
2018	<10	0
2019	12	<10
2020	<10	0

We don't record incidents where a patient has requested to be treated by a different staff member due to ethnicity.

Please note that for figures that are less than 10 we are unable to provide the exact number as it may be identifiable to individuals.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust