



Trust Headquarters
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21st September 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200810.

You requested the following information, please also see our response below:

- **What were your average job cycle times where the police were requested before your JRU and now it's in place?**

Before Joint Response Unit		After Joint Response Unit	
Before JRU- See & Treat	Before JRU- See & Clear	After JRU- See & Treat	After JRU- See & Clear
01:17:37	01:16:57	00:46:25	00:44:39

- **What is the average time on scene of the JRU?**

JRU-See & Treat	JRU-See & Clear
01:18:57	01:19:20

- Please note that for Q2, this has been answered based the allocation time to the clear at scene for See & Treat incidents. And Time allocation to Time at hospital for S&C incidents.
- In regard to Q1 & Q2, the 'Post- JRU' values, these are from 24th September 2018 up to and including 16th August 2020.
- For Q1, the 'Pre-JRU' values, these are from the 22nd November 2017 up to and including 23rd September 2018.
- We are providing average JRU on scene times compared to non-JRU times across our region.

- **Has the JRU provided you any cost savings?**
 - A review of the potential cost savings was undertaken by Kent Police with regards to the JRU in Medway. SECAMB have not undertaken a separate review to date.
- **How do you measure the effectiveness of the JRU project?**
 - An initial evaluation was undertaken at the start of the project. This is currently being reviewed and refreshed.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust