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22nd July 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200709.

You requested the following information, please also see our response below:

I am writing to request information under the freedom of information Act 2000. In order to make this as quick and painless as possible for your department, I have been very specific in my request regarding lone worker solutions that you may have procured. Please can you provide me with answers to the following:

- **How many lone workers does your organisation have?**

We have a number of lone workers each day, but the number varies according to day/hour. These clinicians undertake shifts on response cars as lone workers, but often attending calls with colleagues arriving in other vehicles

- **Do you have an existing contract in place with a lone worker solutions supplier?**

No, we do not operate a separate lone worker solution, but we do have a lone worker alarm capability for all operationally deployed members of staff using an Airwave handheld radio. This has a lone worker alarm functionality that can summon help and provide an automatic broadcast of audio at the time the alarm is pressed and a signalled reference location of where the individual may be.

If Yes:

- **How many devices do you have in place?**
- **What type of device / app is deployed to staff?**
- **What was the total value of the contract awarded?**
- **What is the price per unit?**
- **What date was the contract started?**
- **What date does the contract end?**

- **Is there a potential extension applicable to this existing contract? If so, how long is it?**
- **We you or have you applied that extension?**
- **Who is your current supplier?**
- **Was this contract accessed via a Framework?**
- **When you go back out to market will you do this independently or via a framework?**
- **Who is responsible for reviewing the market prior to next contract agreement?**

If No:

- **Please provide the name, email address and contact number of the person(s) responsible for health, safety and risk management of your staff?**

Amjad Nazir, Head of Health and Safety.

Amjad.Nazir@secamb.nhs.uk

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust