



Patient Advice Leaflet

Patient Name:	
Name of Case Manager:	
Name of Care Team:	

Your Health Care Professional/Care Team has asked you about sharing information about your health needs with South East Coast Ambulance Service. Your agreement to do this will ensure that if you need to call 999 in future, the ambulance crew will have the right information to help make the best decision about your care needs.

You can be reassured that South East Coast Ambulance Service will:

- ✓ only access your information when you call 999
- ✓ only share this information with your GP or health professional, and only as a result of a 999 call
- ✓ retain your information in line with its health records policy
- ✓ store your information using secure methods
- ✓ allow you to view your information – please see the contact information below
- ✓ remove your information if you wish to withdraw your consent at any time.

If you have any queries about how we use your information or about South East Coast Ambulance Service in general, you can contact us via our Patient Experience Team:

Telephone: 0300 123 9242

Mobile: 07824 625370

Email: pet@secamb.nhs.uk

Or you can write to:

Patient Experience Team
Ambulance Headquarters
Nexus House
4 Gatwick Road
Crawley
RH10 9BG

There is also information on our website:

www.secamb.nhs.uk/contact_us/patient_advice.aspx